Virtually Real: Myths and Realities of Online Identities EDUC U212 Section 32419

Class time and location: Mondays and Wednesdays from 4:00 until 5:30 in Teter Quad (TE) F256

Instructor: Kevin R. Guidry (kguidry@indiana.edu) (Please add "U212" to the subject line of your e-mail)

Office Hours: By appointment (my hours are generally very flexible and I'm happy to meet you where it's mutually convenient)

Course goals

- Recognize, understand, and describe some reasons and motivations, particularly those related to self-identity, useful for understanding behavior common in online environments, particularly social network services.
- 2. Evaluate media reports, writings, and discussions of online communication for rudimentary levels of accuracy, bias, and overall quality.

This course is intended to give you a basic introduction to identity-development and mediated communication so you can better understand what people, particularly youths, do online. More importantly, you will be introduced to some ideas about *why* people do what they do online. You are not expected to become an expert in any of these topics as this course is designed to help you become better informed as a student and citizen.

Course resources and readings

There is no required textbook for this class. All materials will be provided via OnCourse as scanned documents or links to resources available on the Web. You will be expected to read assigned materials prior to each class and bring electronic or physical copies of those materials to class to reference during discussions and activities.

Course overview

Introduction

In the first class session we will introduce the major themes of the course and briefly explore them. The first assignment will be a 2-page reflection on your own ideas about identity and how you understand your own identity and it will be due on March 11.

Identity

Beginning in Week 1 and lasting through the first half of Week 3, we will briefly explore the idea of identity. Students will begin by reading Chapter 1 of *Contemporary Social and Sociological Theory: Visualizing Social Worlds* for a brief introduction to symbolic interactionism, a foundational sociological idea that we'll build on throughout the rest of the semester. Following that reading, we will briefly explore Erving Goffman's idea of dramaturgy with a reading from his classic sociology book *Presentation of the Self in Everyday Life* and Chapter 4 of *Contemporary Social and Sociological Theory: Visualizing Social Worlds* that further describes Goffman's ideas. We will end our brief exploration of

identity with a chapter from *Born Digital* exploring how identity development is changing for persons growing up with ubiquitous Internet access. The second assignment will be a 2-page report based on observations of people engaged in presenting their identities in public spaces and it will be due at the beginning of Week 3 on March 30.

Mediated Communication

Our exploration of mediated communication begins in the second half of Week 3 with another chapter from *Born Digital* and articles assigned to groups of students (you are not expected to read every article listed for April 1 but only those for your assigned topic). We then move to explore properties of mediated communication that impact how we communicate using different media as described by psychologist John Suler. **On April 8, the third assignment will be due wherein groups of students will describe, illustrate, or enact one of Suler's properties.** We transition from this topic to the next topic with danah boyd's seminal article describing youths' use of MySpace.

Social Network Services

The final topic of exploration is Social Network Services (SNSes). We begin with boyd and Ellison's influential article defining SNSes and outlining their history. Midway through this topic – on April 22 the fourth assignment briefly analyzing media coverage of SNSes is due. We close out this topic exploring how employers and other decision makers are using SNSes. Your fifth assignment, a short reflective and analytical paper linking Goffman's ideas of presentation of the self with online activities, is due on April 29.

Your final assignment proposing a policy outlining the use of social networking services in undergraduate admissions is due by 5:00 p.m. on May 6, the Wednesday during Finals week.

Assignments

Additional details about each assignment, including a brief grading rubric, will be passed along in advance of each assignment. All written assignments will be collected, graded, and returned via OnCourse.

1. Describe your own ideas about identity and how you understand your own identity in a 2-page reflection paper.

Due March 11.

2. For at least one hour, unobtrusively observe people interacting in a public space. Using the ideas of Erving Goffman, write a 2-page report describing how those people were engaged in presenting their identities.

Due March 30.

3. Working in a small group, illustrate or demonstrate for the class one of the properties of Suler's online disinhibition. Both your group and the property will be assigned at least one week before this assignment is due.

Due April 8.

- 4. Locate and critically analyze three examples of media descriptions of youths' and young adults' use of the Internet to communicate with others or construct their identity.

 Due April 22.
- Present and describe four examples of how people present themselves online. For each example, explicitly reference Goffman and how that example reflects his ideas.
 Due April 29.
- 6. Using the readings, resources, and knowledge gained from this class, write a proposed policy for a college or university describing the acceptable and recommended uses of social networking sites during the undergraduate admissions process. You may work in small groups of 2-3. Due May 6.

Absences and Grading

Absences

Given the short duration of this course and the amount of material to be covered in it, each unexcused absence will result in a reduction in your final grade.

Grading

Each assignment will count for 15% of the total grade. Attendance and participation will count for the final 10%. You are expected to actively participate in class, asking questions and offering insights as appropriate. Assignments that are completed in groups will be graded in part by each group member to ensure equal participation of each group member.

The final grade for this course will follow the standard IU 4-point grading scale:

A+ 4.0 (counts same as A in GPA)

(http://www.indiana.edu/~istd/).

- A 4.0
- A- 3.7
- B+ 3.3
- B 3.0
- B- 2.7
- C+ 2.3
- C 2.0
- C- 1.7
- D+ 1.3
- D 1.0
- D- 0.7
- F 0.0

Plagiarism

Plagiarism – the "use of others' ideas and words without clearly acknowledging the source" (IU Writing Tutorial Services) – is unacceptable and will result in a failing grade for the assignment and possibly further sanctions. To become familiar with plagiarism and how to avoid it, you are encouraged to utilize resources such as those hosted by (a) Writing Tutorial Services (http://www.indiana.edu/~wts/pamphlets/plagiarism.shtml) and (b) the School of Education

Readings

- Allan, K. D. (2006). *Contemporary social and sociological theory: Visualizing social worlds*. Thousand Oaks, CA: Pine Forge Press.
- boyd, d. (2007). Why youth (heart) social network sites: The role of networked publics in teenage social life. *Youth, Identity, and Digital Media* (David Buckingham, ed.). Cambridge, MA: MIT Press.
- boyd, d. (2008). when research is de-contextualized [blog entry]. apophenia:: making connections where none previously existed. Retrieved March 2, 2009, from http://www.zephoria.org/thoughts/archives/2009/03/02/when_research_i.html
- boyd, d., & Ellison, N. B. (2007). Social network sites: Definition, history, and scholarship. *Journal of Computer-Mediated Communication*, *13*(1). Retrieved October 20, 2008, from http://jcmc.indiana.edu/vol13/issue1/boyd.ellison.html
- Bumgarner, B. A. (2007). You have been poked: Exploring the uses and gratifications of Facebook among emerging adults. *First Monday*, *12*(11). Retrieved March 3, 2009, from http://firstmonday.org/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/2026/1897
- Goffman, E. (1959). *The presentation of self in everyday life*. Garden City, NY: Doubleday Anchor Books.
- Hargittai, E. (2007). Whose space? Differences among users and non-users of social network sites.

 **Journal of Computer-Mediated Communication, 13(1). Retrieved March 2, 2009, from http://jcmc.indiana.edu/vol13/issue1/hargittai.html
- Joinson, A. N. (2008). 'Looking at', 'looking up' or 'keeping up with' people? Motives and uses of Facebook. Paper presented at CHI 2008, Florence, Italy.
- Jones, S., Millermaier, S., Goya-Martinez, M., & Schuler, J. (2008). Whose space is MySpace? A content analysis of MySpace profiles. *First Monday, 13*(9). Retrieved March 2, 2009, from http://www.uic.edu/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/2202/2024

- Kaplan. (2008, September 18). At top schools, one in ten college admissions officers visits applicants' social networking sites [press release]. Retrieved October 20, 2008, from http://www.kaplan.com/aboutkaplan/pressreleases/KaplanCAOSurveyResults.htm
- Kolek, E. A., & Saunders, D. (2008). Online disclosure: An empirical examination of undergraduate Facebook profiles. *NASPA Journal*, *45*(1).
- McNulty, S. E., & Swann, W. B. (1994). Identity negotiation in roommate relationships: The self as architect and consequence of social reality. *Journal of Personality and Social Psychology*, 67(6): 1012-1023.
- Musgrove, M. (2007, September 30). Into Facebook and old friends. *Washington Post*. Retrieved October 23, 2008, from http://www.washingtonpost.com/wp-dyn/content/article/2007/09/29/AR2007092900082.html
- Newitz, A. (2006, August 15). Fun with the AOL data leak. *AlterNet*. Retrieved October 15, 2008, from http://www.alternet.org/story/40376/
- Nussbaum, E. (2007, February 12). Say everything. *New York*. Retrieved October 20. 2008, from http://nymag.com/news/features/27341/
- Palfrey, J., & Gasser, U. (2008). Born digital. New York: Basic Books.
- Snopes. (2008). *The party's over*. Retrieved October 24, 2008, from http://www.snopes.com/politics/soapbox/partysover.asp
- Solove, D. J. (2007). *The future of reputation: Gossip, rumor, and privacy on the Internet.* New Haven, CT: Yale University Press.
- Stoner, M. (2008, October 6). *Do inappropriate Facebook postings have admission consequences for teens?* [blog entry]. Retrieved October 20, 2008, from http://www.mstonerblog.com/index.php/blog/comments/do_inappropriate_facebook_postings_have_admission_consequences_for_teens
- Suler, J. (2004). The online disinhibition effect. CyberPsychology & Behavior, 7(3).

- Taylor, C. (2008, September 24). Employers use Facebook to catch out staff, survey finds. *Irish Times*.

 Retrieved October 24, 2008, from

 http://www.irishtimes.com/newspaper/breaking/2008/0924/breaking48.htm
- Thompson, C. (2008, September 7). Brave new world of digital intimacy. *The New York Times Magazine*.

 Retrieved October 10, 2008, from http://www.nytimes.com/2008/09/07/magazine/07awareness-t.html?ex=1378440000&en=b87f67f56fa2fbe2&ei=5124&partner=permalink&exprod=permalink
- Tufekci, Z. (2008) Grooming, gossip, Facebook and MySpace. *Information, Communication & Society,* 11(4), 544-564.
- Wesch, M. (2008). *Context collapse* [blog entry]. Retrieved October 24, 2008, from http://mediatedcultures.net/ksudigg/?p=183
- Williams, A. (2006, February 19). Here I am taking my own picture. *New York Times*. Retrieved October 24, 2008, from
 - http://www.nytimes.com/2006/02/19/fashion/sundaystyles/19SELF.html?_r=1&oref=slogin
- Yueng, K., & Martin, J. L. (2003). The looking glass self: An empirical test and elaboration. *Social Forces*, 81(3): 843-879.

Course Outline

		Topic	Readings	Assignment due
Week 1	March 9	Introduction	None	None
	March 11	Identity	Allan, Chapter 1 (Introduction)	Identity reflection paper
			Spring Break – No assignments due	
Week 2	March 23	Identity	Goffman	None
	March 25	Identity	Allan, Chapter 4 (Goffman)	None
Week 3	March 30	Identity	Palfrey & Gasser, Chapter 1: Identities	Observation paper
	April 1	Mediated communication	Palfrey & Gasser, Chapter 2: Dossiers	None
Week 4	April 6	Mediated communication	Persistence: Solove (pp. 17-30) or Searchability: Newitz; Musgrove or Replicability: Snopes; Solove (pp. 35-49) or Invisible audiences: Wesch; Williams	None
	April 8	Mediated communication	Suler	Disinhibition illustrations
Week 5	April 13	Social Network Services	boyd & Ellison; Bumgarner or boyd & Ellison; Joinson	None
	April 15	No class	None	None
Week 6	April 20	Social Network Services	Hargittai or Tufeckci	None
	April 22	Social Network Services	boyd (2007) boyd (2008) Nussbaum Thompson	Media analysis
Week 7	April 27	Social Network Services	Kaplan Stoner Taylor	None
	April 29	Social Network Services	Jones, Millermaier, Goya-Martinez, & Schuler or Kolek & Saunders inal assignment due Wednesday, May 6, by 5:	Goffman synthesis

